

# Case Study: Technology Vision, Strategy & TOM

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## The Challenge

Formulate the technology vision and strategy to support growth and its deployment of Oracle ERP for this Listed Global Fast Fashion business operating from 373 retail stores in 12 countries, employing 78,000 people with a turnover of £7.79B

Design a Target Operating Model that supports the vision and strategy with technology choices, organisational structures and ways of working

## Our Response

Leveraging upon existing studies and using IT Maturity and Capability Modelling we were quickly able to prepare an agreeable technology vision and architectural blueprint

Collaboratively with the business and specifically the Technology leadership team we were able to rapidly design an organisational structure and working practices that progressively evolved with the phased delivery of Oracle

## The Results

A technology vision and 3 year strategic roadmap that would provide the foundations and operating stability needed to accelerate international growth and move partially on-line with 'click and collect' services

An agreed TOM that explained the impact and proposed new ways of working and organisation structures for the technology department and wider organisation needed to support the implementation of Oracle

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**Sector:** Fast Fashion

**Functions:** Digital & IT